

## Making Southampton Dementia Friendly Inquiry – Summary of Recommendations

Recommendation	Accepted by Executive (Y/N)	How will the recommendation be achieved? (Key actions)	Responsible Officer	Target Date for Completion
<p><b>General Co-ordination and Strategic Direction</b></p> <p>1. That the Integrated Commissioning Unit engages an organisation to oversee and kickstart the drive to becoming dementia friendly.</p> <p>2. That the successful applicant / organisation submits an application to the ‘working to become dementia friendly’ on behalf of Southampton.</p> <p>3. That the Council works with existing members of the Southampton Dementia Partnership to establish a Dementia Action Alliance in Southampton.</p> <p>4. That the Council use strategic drivers such as the community safety plan, health and wellbeing strategy, local transport plan, planning function as well as strategies for older people and people with dementia as levers to reinforce the needs of people living with dementia.</p>	<p style="text-align: center;">Y</p> <p style="text-align: center;">Y</p> <p style="text-align: center;">Y</p> <p style="text-align: center;">Y</p>	<ul style="list-style-type: none"> <li>• Develop and launch ‘making Southampton a dementia friendly city’ grant programme</li> <li>• Grant award</li> <li>• New work starts</li> </ul> <ul style="list-style-type: none"> <li>• Successful applicant to review requirements of BSI code of practice and foundation criteria for dementia friendly communities and submit application</li> </ul> <ul style="list-style-type: none"> <li>• Cabinet member to be identified to sponsor DAA</li> <li>• Identify leadership, stakeholders and involvement of people affected by dementia</li> <li>• Consider structure for DAA, local alliances per council ward, cluster or locality and how these contribute towards a DAA for the City</li> </ul> <ul style="list-style-type: none"> <li>• Explore working with strategy co-ordination team</li> </ul>	<p>Amanda Luker</p> <p>Amanda Luker</p> <p>Amanda Luker</p> <p>Amanda Luker</p>	<p>July 2016</p> <p>Sept 2016 Oct 2016</p> <p>Jan 2017</p> <p>Dec 2016</p> <p>Nov 2016</p>

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5. That the Council seeks to deliver the recommendations locally identified within the Local Government Associations recently published guide to combating loneliness.	Y	<ul style="list-style-type: none"> <li>Completion of scrutiny inquiry, followed by the development of loneliness plan</li> </ul>	Adrian Littlemore	Mar 2017
<p><b>Challenge stigma and build understanding</b></p> <p>6. That Dementia Friends sessions are made compulsory for all customer facing Council employees, including elected members, and that it is included in Council and relevant Capita inductions.</p> <p>7. That the Council supports key staff and elected members to become dementia champions – so they can train and support other members and officers to become dementia friends and to act as ambassadors and supporters of work to promote dementia friendly communities locally.</p> <p>8. In partnership with the recommended Southampton Dementia Action Alliance a ‘Southampton DEMFEST’ is organised in 2017.</p>	<p>Y</p> <p>Y</p> <p>Y</p>	<ul style="list-style-type: none"> <li>Work with HR leads to establish if DF sessions can be made compulsory</li> <li>Work with HR leads to discuss implementation - DF sessions are available on-line or face to face sessions can be arranged, either delivered by existing DF champions or newly created DF champions (see point 7)</li> <li>Actively encouraged and widely promoted</li> <li>Actively encourage and widely promoted to gain self-selection</li> <li>Identify gaps, teams and key staff</li> <li>Arrange DF champion training locally for SCC staff</li> <li>Identify key stakeholders</li> <li>Planning group to be established to progress plans, to consider if the event should be aligned to an existing community event, or a stand-alone event (dementia awareness week May)</li> </ul>	<p>Amanda Luker</p> <p>Amanda Luker</p> <p>Amanda Luker</p>	<p>Dec 2016</p> <p>Mar 2017</p> <p>May 2017</p>

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<p><b>Accessible community activities / Acknowledge potential/ Practical support to enable engagement in community life</b></p> <p>9. With the opening of the new arts centre imminent explore funding opportunities from the Arts Council to facilitate accessible activities for people with dementia.</p> <p>10. Explore the opportunity to create a dementia roadmap for Southampton that provides high quality information about the dementia journey alongside local information about services, support groups and care pathways to assist primary care to support people with dementia, their families and carers.</p>	<p>Y</p> <p>Y</p>	<ul style="list-style-type: none"> <li>• Explore external funding opportunities</li> <li>• Consider information and advice requirements in the context of other citywide developments</li> <li>• Research best practice</li> </ul>	<p>Amanda Luker</p> <p>Amanda Luker</p>	<p>Mar 2017</p> <p>Mar 2017</p>
<p><b>Community-based solutions</b></p> <p>11. That the City Council's Housing Services engages with Hampshire Constabulary to utilise new systems to locate people with dementia that have gone missing.</p>	<p>Y</p>	<ul style="list-style-type: none"> <li>• Ensure appropriate links are made with telecare operational board</li> <li>• Explore with Southampton University and Hampshire Constabulary whether the 'safer walking' pilot can be extended to Southampton</li> </ul>	<p>Sandy Jerrim</p>	<p>Dec 2016</p>
<p><b>Respectful and responsive businesses and services</b></p> <p>12. Through the Health and Wellbeing Board and NHS Southampton Clinical Commissioning Group General Assembly</p>	<p>Y</p>	<ul style="list-style-type: none"> <li>• Communicate via SCC's representative to the CCG Primary Medical Care Committee the benefits to becoming dementia friendly using feedback from</li> </ul>	<p>Amanda Luker</p>	<p>Mar 2017</p>

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Southampton GP Practices are actively encouraged to sign up to the ISPACE initiative.		those already signed up to ISPACE initiative		
<p><b>Consistent and reliable travel options</b></p> <p>13. That the Council ensures that new travel and transport schemes in the city incorporate dementia friendly design principles.</p>	Y	<ul style="list-style-type: none"> <li>• ICU to signpost applicable guidance</li> <li>• Identify forums where these can be discussed and further considered</li> </ul>	Amanda Luker	Mar 2017
<p><b>Easy-to-navigate environments</b></p> <p>14. That City Council Planning Officers consult groups representing people with dementia in the development of the Local Plan.</p> <p>15. That dementia experts at the University of Southampton are invited to give feedback on the Streets and Spaces framework to ensure it reflects the specific needs of people with dementia.</p> <p>16. The Council/CCG proactively engages with Hammerson (WestQuay landlord) to identify how their resources, enthusiasm and expertise can be utilised to increase support for dementia friendly Southampton.</p> <p>17. That office environment audits are</p>	Y	<ul style="list-style-type: none"> <li>• Healthwatch to seek the views of population, including all disabilities</li> <li>• Use Alzheimer's Society user review panel as applicable</li> </ul>	Amanda Luker	Mar 2017
15. That dementia experts at the University of Southampton are invited to give feedback on the Streets and Spaces framework to ensure it reflects the specific needs of people with dementia.	Y	<ul style="list-style-type: none"> <li>• Identify appropriate forum for guidance to be provided, if cost implication prevents implementation alternatives to be considered in order to become more dementia friendly</li> </ul>	Amanda Luker	Mar 2017
16. The Council/CCG proactively engages with Hammerson (WestQuay landlord) to identify how their resources, enthusiasm and expertise can be utilised to increase support for dementia friendly Southampton.	Y	<ul style="list-style-type: none"> <li>• Identify formal links in the council and Hammersons to discuss and agree action plan</li> <li>• Following success from 2016, explore the possibility of an annual event at WestQuay to raise awareness of dementia with the general population</li> </ul>	Amanda Luker	Mar 2017
17. That office environment audits are	Y	<ul style="list-style-type: none"> <li>• Identify audit tool</li> </ul>	Amanda	Mar 2017

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<p>undertaken on all City Council customer facing buildings.</p> <p>18. That the City Council explores opportunities to develop a Community Toilet Scheme in Southampton.</p>	<p>Y</p>	<ul style="list-style-type: none"> <li>• Identify lead officer to liaise with customer facing buildings and agree process for undertaking the audits</li> <li>• Agree process for any recommendations as a result of the audit</li> <li>• Build on current good practice of safer places, shop mobility schemes</li> </ul>	<p>Luker</p> <p>Amanda Luker</p>	<p>Mar 2017</p>